

[OIA-CE-2024-02580]

10 October 2024

9(2)(a)
[REDACTED]

Tēnā koe 9(2)(a)

Thank you for your email, received on 20 September 2024, to Oranga Tamariki—Ministry for Children (Oranga Tamariki) requesting information on Oranga Tamariki policies regarding traumatic events and mental illness. Your request has been considered under the Official Information Act 1982 (the Act).

Oranga Tamariki provides a range of services that support tamariki and rangatahi, and their whānau. In delivering these services, we are committed to ensuring the health, safety and, wellbeing of our kaimahi, the people we work with and the general public in line with the requirements under the Health and Safety at Work Act 2015, including through the provision of safe working practices, resources, training and fit for purpose physical locations.

I understand our HR team has responded to part of your request directly, and I have addressed your remaining question below.

Also wanting to get OT policies on identification of traumatic events mental illness and the role OT provides to employees who have these occurrences

Oranga Tamariki identifies traumatic or potentially traumatic events, and those affected by them, through our internal reporting system.

Kaimahi who have been identified as affected by traumatic events are supported in the following ways:

- access to paid leave entitlements
- access to free and confidential one to one counselling
- access to psychological support through Critical Incident Stress Management (CISM)
- rehabilitation and return to work support.

Oranga Tamariki may make the information contained in this letter available to the public by publishing this on our website with your personal details removed.

I trust you find this information useful. Should you have any concerns with this response, I would encourage you to raise them with Oranga Tamariki. Alternatively, you are advised of your right to also raise any concerns with the Office of the

Ombudsman. Information about this is available at www.ombudsman.parliament.nz or by contacting them on 0800 802 602.

Nāku noa. nā

A handwritten signature in black ink, appearing to read 'Jarrod Williams', written in a cursive style.

Jarrod Williams

**Acting General Manager Public Information and Ministerial Services
System Leadership**